



# Onboarding Guide Telemedicine

### Welcome

# Thank You for Choosing VetRad Telemedicine

#### As Your Telemedicine Services Provider, You Can Count On Us To:

- Deliver timely, exceptional service, at competitive prices. During normal business hours, we offer same-day turnaround.
- Be available to answer questions and/or discuss findings. Whether you're interested in speaking with a Board-Certified Small Animal Internal Medicine Specialist before submitting a case or once you've received our report, our team is available to share their expertise by offering practical clinical recommendations to help you plan each patient's care.

We appreciate the opportunity to be a part of your veterinary healthcare team and are looking forward to providing you with concise, accurate reporting, and practical clinical recommendations.

Laura Messerly Director, VetRad Logan Strohm, DVM, MS, DACVR Vice President, Teleradiology

Stephen Martinez, DVM, DACVIM (SAIM) Board-Certified Small Animal Internal Medicine Specialist

#### **Contact Us Today!**

Kaura Messely







# **Telemedicine** Setup Information

Our Telemedicine Consultation service is provided through Roundtable, our proprietary platform that manages your consultation and reports

## To Set Up a New Client Account, Complete the Following Steps:

- Complete the New Client Account Request Form. vetrad.com/new-telemedicine-registration
- 2 Our support team will set up your Roundtable account.
- You will receive a registration email from noreply@roundtabledvm.com 3 with a link to complete the registration process

#### **Questions For Our Team?**

Our dedicated training and support team is ready to make this process as seamless as possible. Please contact us at maketheswitch@vetrad.com with any questions.

#### **Contact Us Today!**



# **Telemedicine** Hours & Pricing

## **Client Support Team Hours**

Monday - Friday: 8:30 am - 8:00 pm ET

Saturday: 9:00 am - 2:00 pm ET

# **Telemedine 2025 Pricing**

Consult Type	Price
Telemedicine Consult Limited	\$40
Telemedicine Consult	\$185

## **Contact Us Today!**





