

Telemedicine User Guide

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Roundtable Getting Started

Login to Roundtable

- Visit synergyvip.roundtabledvm.com
- Enter your username and password





Roundtable Case Submission Process

Step 1

- Navigate to the menu on left side of the screen
- Click Cases
- Click Add Case

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Step 2

Option to add more case contacts. Enter the additional emails, separated by commas.

Report ID: 290965	Case Contacts
Unsubmitted Created: 3/28/2025 11:23 AM	Case Clinician * SYNERGY-TEST INTOVIEW Not found? Add New
Clinician Details	
Patient Details	 intoviewsupport@vetrad.com
Service Needed	intoviewsupport@vetrad.com
Patient History	Also send report to
Documents & Files	Use a comma to add multiple email addresses. Ex. person1@domain.com,person2@domain.com
Private Notes	



Step 3

- If this is a follow-up case, you can click **Select Patient** to choose a patient from the list
- Otherwise, complete the fields to add a patient

Patient Details	Patient Details				
Service Needed	Select Patient				
Patient History	Hospital Patient ID * Additional Notes (will not appear in the final report)				
Documents & Files					
Private Notes	Patient First Name *				
Case Actions					
	Owner Last Name *				
	Patient Age *				
	Years V Months V				
	Patient DOB *				
	Month V Year V				
	Patient Species *				
	Choose ~				
	Patient Breed *				

Step 4

- Select VetRad Telemedicine Consult or VetRad Telemedicine Consult Limited from
 the Service Selection dropdown
- Select Routine from the Turnaround Time dropdown
- Enter the number of images you plan to submit

Clinician Details	Service Needed		
Patient Details	Service Selection *	Service Description:	
Service Needed		∨ Бее Туре	Cost
Patient History	Turnaround Time *	Estimated Total	\$0.00 😧
Documents & Files		~	
Private Notes	Number of Images Submitted *		
Case Actions			



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Step 5

Add patient history.

Service Needed	Patient History
Patient History	Provide Patient History, Exam Findings, & Pertinent Bloodwork
ocuments & Files	
rivate Notes	
Case Actions	

Step 6

Upload the referral form and any other necessary documents or files.

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Patient Name	Modality	Patient ID	Images	Created	
Drap files or sligk have to unlead					
	Dioping				
а	nd PDF files can be uploaded.				



Step 7 (Optional)

Add any private notes for the Board-Certified Small Animal Internal Medicine Specialist.

Private Notes to Specialist 😯
Will not show up in finalized report.
Other Action Save Edits Submit Case

Step 8

- Click Save Edits to save and come back later
- Click Submit Case to submit case for consult

Private Notes to Specialist 🕜					
Will not show up in finalized report.					
Other Action - Save Edits Submit Case					

Questions? Contact Our Support Team

- ☑ maketheswitch@vetrad.com
- \$ 888.483.8723



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